

## Appendix H: Public Services and Utilities Supporting Information

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September 29, 2017

Janna Waligorski, Project Manager  
FirstCarbon Solutions  
1350 Treat Boulevard, Suite 380  
Walnut Creek, CA 94597

Dear Janna Waligorski:

The Alameda County Sheriff's Office provides law enforcement services to the City of Dublin on a contractual basis (known locally as "Dublin Police"). Criminal investigations, crime prevention, and some business office functions are performed at the Dublin Civic Center (100 Civic Plaza), while dispatch and some data processing functions are handled at Sheriff's Office Facilities in Oakland and San Leandro.

### **Organization and Staffing**

Dublin Police Services has fifty five (55) sworn officers and four (4) Sheriff's Technicians assigned to the duty station. Four (4) City of Dublin civilian employees provide support services for the Dublin Police.

### **Calls for Service**

The Dublin Police responded to 37,323 calls for service in 2016.

### **Anticipated Calls for Service**

Dublin Police Services anticipates approximately 500 to 600 calls for service once the proposed project is completed. This number is based on calls for service to comparable businesses in the City of Dublin in 2016.  
Response Times

Dublin Police Services' average response time to priority calls is just over five (5) minutes. This response time standard meets the Alameda County Sheriff's Office Standards and the industry average of five (5) minutes.

### **Safety and Security**

Dublin Police Services' recommendation is to have our Crime Prevention Unit work with IKEA staff and their construction representatives to conduct a Crime Prevention Through Environmental Design (CPTED) inspection. These inspections could occur both during the design phase and once again prior to the final walk through on this project. The Crime Prevention Unit through the CPTED program can provide strategies to deter crime and allow Dublin Police to best assist the business should crime occur.

**City Council**  
925.833.6650  
**City Manager**  
925.833.6650  
**Community Development**  
925.833.6610  
**Economic Development**  
925.833.6650  
**Finance/IT**  
925.833.6640  
**Fire Prevention**  
925.833.6606  
**Human Resources**  
925.833.6605  
**Parks & Community Services**  
925.833.6645  
**Police**  
925.833.6670  
**Public Works**  
925.833.6630

100 Civic Plaza  
Dublin, CA 94568  
P 925.833.6650  
F 925.833.6651  
www.dublin.ca.gov

## **Concerns**

Public safety is the number one concern for the Dublin Police. The scope of this project is very large and will bring many additional consumers into the city. It is the recommendation of the Dublin Police that the design team completes a thorough traffic study of the area and has significant ingress and egress points to eliminate traffic hazards both inside the parking area and on city streets.

Please feel free to contact me directly should you need additional information.

Sincerely,

Dennis Houghtelling, Chief  
Dublin Police Services  
100 Civic Plaza  
Dublin, CA, 94568  
(925) 833-6670



DAVID A. ROCHA  
Fire Chief

## Alameda County Fire Department

6363 Clark Avenue · Dublin, CA 94568

Tel (925) 833-3473 · (510) 632-3473 · Fax (925) 875-9387

[www.acgov.org/fire](http://www.acgov.org/fire)

September 21, 2017

**SERVING:**

City of Dublin

City of Emeryville

City of Newark

City of San Leandro

City of Union City

Lawrence Berkeley  
National Laboratory

Lawrence Livermore  
National Laboratory

Unincorporated Areas  
of Alameda County

Alameda County  
Regional Emergency  
Communications Center  
"Accredited Center  
of Excellence"

FirstCarbon Solutions  
1350 Treat Blvd., Ste. 380  
Walnut Creek, CA 94597  
Attn: Janna Waligorski

RE: IKEA Retail Center Project Environmental Impact Report

Dear Mrs. Waligorski,

On September 20, 2017, ACFD received a Fire Department Questionnaire regarding this project. Below you will find our changes and responses to your questions.

### 1. Fire Protection and Emergency Medical Services

The Alameda County Fire Department provides fire protection, emergency medical services, and public assistance to the City of Dublin. The Fire Department also serves the Cities of Emeryville, Newark, San Leandro, and Union City, the Lawrence Berkeley National Laboratory, the Lawrence Livermore National Laboratory, and the unincorporated areas of Alameda County. The Fire Department's service area is 508 square miles and has a service population of 394,000 persons.

#### Fire Stations

The Fire Department has four stations in the City of Dublin, three of which are staffed and the other is used for reserve purposes. The three staffed stations are summarized in Table 1.

**Table 1: Staffed Fire Station Summary**

Station No.	Address	Distance to Project Site	Staffing
16	7494 Donohue Drive	2.4 miles	One engine company with 3 personnel and Advanced Life Support Capabilities.
17	6200 Madigan Road	1.5 miles	One engine company and one tiller truck company. Each apparatus has 3 personnel and Advanced Life Support Capabilities for a total of 6 personnel at the station.
18	4800 Fallon Road	3.2 Miles	One engine company with 3 personnel and Advanced Life Support Capabilities.



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### Organization and Staffing

The Fire Department is organized into four battalions consisting of 27 engine companies, 5 tiller trucks, 2 Quints, and one heavy rescue vehicle. The Fire Department has 486 authorized positions and 100 reserve firefighters. The Fire Department also staffs specialized response teams for hazardous materials, urban search and Rescue, and water rescue.

As shown in Table 1, stations 16 and 18 are staffed with one engine and 3 personnel. Station 17 is staffed with one engine and one tiller truck with 3 personnel each for a total of 6 at that station.

### Calls for Service

In Fiscal Year 2016-2017, the Fire Department responded to a total of 3108 calls in the City of Dublin.

### Response Time

The Fire Department's average response time are reported to the City of Dublin on a quarterly basis.

### Aid Agreements

The Fire Department also participates in the Alameda County Mutual Aid plan with all other fire agencies within Alameda County. The Fire Department also participates in the California Master Mutual Aid Plan that allows source requests to be filled from an agency outside Alameda County. The Fire Department also has an Automatic Aid Agreement with the Livermore-Pleasanton Fire Department.

2. The Fire Department responded the Emeryville Ikea 54 times in fiscal 15/16 and 44 times in fiscal 16/17. The Fire Department anticipates a similar number of calls for service in Dublin. Please see the table below for the breakdown of calls.

Fiscal Year	Medical Call	False Alarms	Cancelled	Fire	Other
15/16	31	16	5	0	2
16/17	28	11	3	1	1

The Fire Department can serve this number of calls annually.



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3. This proposed project and design poses the following challenges for the fire department. Access to the site given the elevated design of the project and traffic flow in the area. The possibility increased response times that may result. The ability for people to egress from the structure and site as fire personnel are responding in during emergencies and finally the significant high piled fire load inside the building.
4. The Fire Department does not have anything else to add to our response.

Please feel free to reach out if you have any further questions or needs regarding this matter.

Sincerely,

A handwritten signature in blue ink that reads "Bonnie S. Terra".

Bonnie S. Terra  
Division Chief/Fire Marshal

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